

**TERMS AND CONDITIONS FOR
12 DAYS OF DUA'S CHRISTMAS PROMOTION ("PROMOTION")**

This Promotion is being run by Warner Music UK Limited ("**we**", "**us**", "**our**") of Cannon Place, 78 Cannon Street, London, England, EC4N 6AF. We are the "promoter" of the Promotion. By providing your details to us you confirm that you would like to enter the Promotion and you agree to be bound by these terms and conditions ("**Ts&Cs**"). In the event of any conflict between any terms referred to in any promotion materials and these Ts&Cs, these Ts&Cs take precedence.

1. ELIGIBILITY

- 1.1. You must be at least the age of majority in your jurisdiction of residence to enter this Competition or, if you are under the age of majority in your jurisdiction of residence, you must have the consent of your parent(s) or legal guardian(s) to take part in this Promotion. Our employees, directors, management, licensees, contractors, affiliates, agencies associated with us, the immediate families or persons domiciled with (whether related or not) of the above listed persons, and our retailers and suppliers are not permitted to enter the Promotion.
- 1.2. This Promotion is open from 00:00:00 GMT on 25th December 2017 until 23:59:59 GMT 5th January 2018. Promoter's computer shall function as the official clock for the Promotion. We accept no responsibility for entries lost, damaged or delayed, or for any inability to submit entries as a result of computer service, systems, software and/or server failure, error, interruption, defect or delay or any other technical malfunction, including problems with internet connectivity and/or filtering of content by any social media platform (as applicable) (**for entrants resident in France**, we accept responsibility where this is caused by fault or negligence by us). Entries which are late, incomplete, corrupt, garbled, inaccessible/blocked, bulk, automated, ineligible, suspected as fraudulent, submitted via programmed/automated means, do not comply with the Ts&Cs, or which in our sole discretion affect the validity or operation of this Promotion will not be accepted and are void. To enter the Promotion you must have an unlimited or free access to Internet and, if entering the Promotion via Spotify, a Spotify account via either a free or premium subscription. The cost of a premium subscription account can be found on Spotify's website. No purchase is necessary to enter this Promotion.
- 1.3. We reserve the right in our absolute discretion to disqualify from this Promotion any entrant who we believe has not complied with these Ts&Cs and to award the prize to another entrant and to require the return of any prize already awarded.

2. HOW TO ENTER

- 2.1. The Promotion will be promoted on the following URL address: www.dualoves.com (the "**Website**") and on our, related third party and artist social media accounts. The Website will host an advent calendar for the duration of this Promotion, each window of which will contain one of a number of digital or physical prizes to be won by participants. To enter the Promotion, participants must visit the Website each day to open that day's window and to sign up to the Promotion when prompted. All participants are also required to tick a checkbox confirming acceptance of these Ts&Cs. Participants are also invited to tick a second checkbox to subscribe to receive Dua Lipa's Newsletters.

All entrants can opt out of subscribing to these newsletters by following the relevant instructions in each communication sent by us. We only allow one attempt to open the window each day per person and per email address. Joint/group/team entries are prohibited. Please see the Website for further details.

- 2.2. Promoter reserves the right in its sole discretion to disqualify all entries should it determine for justifiable reasons that a person has engaged in repeated, egregious or blatant violations of the entry limit. Promoter may acknowledge receipt of entries; but, in such case, acknowledgment does not constitute any representation as to eligibility for the Promotion.

3. PRIZE

3.1. The description and the number of each prize(s) for each day of the Promotion will be as follows, randomly placed throughout the days:

- 3.1.1. New Rules Lipstick Case (RRP: \$15.00) – 20 available
- 3.1.2. Dua Lipa Drawstring Bag (RRP: \$15.00) – 20 available
- 3.1.3. Hotter Than Hell 90s Tee (RRP: \$30.00) – 5 available in S, 10 in XL and 5 in
XXL
- 3.1.4. Dua Lipa Standard CD Jewelcase (RRP: \$15.00) – 20 available
- 3.1.5. New Rules 3" Pocket Mirror (RRP: \$30.00) – 20 available
- 3.1.6. Dua Lipa Flamingo Hat (RRP: \$30.00) – 5 available
- 3.1.7. Dua Lipa Signed Poster (RRP: \$30.00) – 5 available
- 3.1.8. Dusty Lavender Signature Choker (RRP: \$30.00) – 20 available
- 3.1.9. Original sign prop from the Dua Lipa music video (RRP: \$30.00) – 3 available
- 3.1.10. Badman White Long Sleeve Tee (RRP: \$35.00) – 7 available in S, 1 available
in M, 7 available in L, 5 available in XL
- 3.1.11. Dua Lipa Standard Vinyl (RRP: \$20.00) – 6 available
- 3.1.12. Blue New Rules Silky Robe (RRP: \$65.00) – 10 available

3.2. One (1) unit of each prize only will be awarded to each winner. If a participant is a winner on one day, he/she will not be eligible to be selected as the winner on any subsequent day. We will pay the cost of posting the prize to each winner. If the actual prize value is less than the estimated value stated in paragraph 3.1, the winner will not receive any remuneration to cover the difference.

3.3. The winner is solely responsible for paying all associated costs that are not specifically stated in these Ts&Cs, including any and all other travel costs related to the intended journey. The winner will also be responsible for all applicable personal documentation (such as valid ID card and/or passport) and taxes, if any, relating to and/or payable in respect of the prize(s).

For entrants resident in USA (ex. Puerto Rico): The winner may also be required to sign and notarise an affidavit of eligibility and release the promoter from any liability arising from this Promotion, its prize or any publicity arising thereof.

3.4. The prize(s) is/are non-transferable and no cash alternatives will be available. However, we reserve the right to substitute a prize (or prizes) of equal or greater value at any time if we withdraw the prize(s) (in whole or in part) for any reason or it becomes unavailable (in whole or in part). In particular, concerts are sometimes cancelled or rescheduled. If the arranged transportation is cancelled or rescheduled, we reserve the right to issue a substitute prize (or prizes). The prize(s) is/are subject to availability and other restrictions.

4. WINNER SELECTION AND NOTIFICATION

4.1. Each day's winning participant(s) will be the first participants to be selected at random from all eligible participants who had opened that day's digital window in the prescribed manner, having provided their contact details when requested. The odds of winning depend upon the total number of participants who open that day's digital window in the prescribed manner. The winning entrant(s) will be selected on or about 8th January 2018.

For entrants resident in Canada: Residents of Canada must also correctly answer, unaided, a time-limited mathematical skill-testing question before being declared the winner.

4.2. We will notify each winner by no later than 10th January 2018 using the contact details submitted on entry. If you are chosen as a winner and your contact details have changed since your entry, we reserve the right to disqualify your entry and select an alternative winner. We will not notify unsuccessful entrants.

- 4.3. If any of the following circumstances apply, a winner will be deemed to have forfeited the prize (but this shall not represent the sole remedy available to us) and an alternative winner may be selected from the remaining eligible entrants using the process set out above:
- 4.3.1. If the winner has not claimed their prize by the date specified in the winner notification, we reserve the right to conduct a further draw in accordance with clause **Error! Reference source not found.** above to award the prize to another entrant;
 - 4.3.2. The prize (or any correspondence relating thereto, e.g. a notification from us confirming a winning entry) is returned as non-deliverable;
 - 4.3.3. The relevant winner does not provide requested evidence of identity, age, residency, or being the authorised holder of the email account from which the entry was submitted to our satisfaction within 48 hours of such request being made; or
 - 4.3.4. We determine non-compliance with any of these Ts&Cs.
- 4.4. The winner's name may be obtained by sending a stamped self-addressed envelope marked "12 Days of Dua's Christmas Promotion, Warner Music, 27 Wrights Lane, London W8 5SW."

5. PUBLICITY

The winner may be required to take part in our promotional publicity and sign a release form in respect of such publicity. By entering into this Promotion, you agree to provide and that we (or any third party we may choose) may use your entry, details of your name, likeness, voice, performance (if applicable) and county/country of residence and/or other indicia of your persona in any kind of medias (including without limitation Internet especially on all promoters' related websites, TV, radio, press, display, theatre, etc.) and in any kind of materials (including without limitation printed materials, posters, press advertisements, online materials as for instance web-banners and emailings, audio-visual commercials, etc.), worldwide for advertising and promotional purposes in connection with the Promotion without additional authorisation, notice or compensation unless prohibited by law.

6. DATA PROTECTION

- 6.1. By submitting an entry, entrants agree that we, our affiliates, service providers and/or agents may process the personal information submitted by you as part of the entry process (including contact details) for the purposes of operating the Promotion, administering prizes and otherwise in accordance with our Privacy Policy, available at www.wminewmedia.com/privacy.

7. GENERAL

- 7.1. Subject to, where applicable, the approval of those authorities that have issued permits for the conduct of this Promotion, We may in our absolute discretion modify, amend, cancel or suspend these Ts&Cs, the Promotion and/or the prize(s) at any time if we deem it necessary, due to technical reasons or to ensure compliance with applicable laws, regulations and guidance, or if circumstances arise beyond our control. No liability shall attach to us as a result thereof.
- 7.2. Subject to applicable laws, we reserve the right to disqualify an entrant and/or winner in our absolute discretion. In addition, acts of tampering with the Promotion (including the URL) will result in disqualification; but, disqualification shall not represent the sole remedy available to Promoter.
- 7.3. Except to the extent that they may not be excluded by law, no representations, warranties, terms or conditions that are not expressly stated in these Ts&Cs apply to this Promotion. We shall have no liability for any injuries, loss or damage of any kind arising from or in connection with participation in this Promotion (including any damage to the entrant's or any other person's computer relating to or resulting from participation in, or downloading of any materials or software in connection with, this Promotion) or acceptance, use, misuse or non-use of any

prize(s) (including activity or travel related thereto) except for liability for death, personal injury, fraud and damage or loss caused by negligence, which is not excluded.

- 7.4. In the event that any event or action outside Warner's control prevents or significantly hinders Warner's ability to proceed with the Promotion on the dates and in the manner described in these terms and conditions (including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war and act of terrorism), Warner may for justifiable reasons cancel the Promotion and recommence it from the start at another time on the same conditions. If the Promotion is regulated by any applicable government body, the cancellation or commencement of the Promotion will be subject to any requirements imposed by such body.
- 7.5. Our decisions on any issue arising out of or in relation to this Promotion and these Ts&Cs are final and binding and no correspondence will be entered into. Failure of the Promoter to enforce a certain provision of these T&Cs in a given circumstance shall not constitute the waiver of such provision.
- 7.6. This Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook/Twitter/Spotify. Entrants hereby release each of Facebook, Twitter and Spotify from all responsibility and liability in respect of the Promotion.

8. GOVERNING LAW

The Promotion and these Ts&Cs are governed by the laws of, and subject to the exclusive jurisdiction of, the relevant courts of the country in which the entrant is resident.

For entrants resident in Chile: The Promotion and these Ts&Cs are governed by the laws of, and subject to the exclusive jurisdiction of, the relevant courts of the country in which the promoter is resident.